Dear members!

We are glad to inform you that since the **1**st **of August, 2011** according to the global SkyTeam initiative Aeroflot introduced the new updated rules for free extra baggage allowance. This system will be implemented across all 14 member airlines as of the 1st of September.

Generally the changes concern Business class passengers and excess baggage norms.

According to **the new Piece Concept** system 1 piece of baggage is 1 bag weighing **up to 23 kg** in Economy class and **up to 32 kg** in Business class **with the overall dimension not exceeding 158 cm**.

According to the new rules the following norms for free baggage allowance (FBA) are set:

Compartment	Free Baggage Allowance (FBA)
Economy class (COMFORT, FREEZE, PROMO brand fares**)	1 PC*
Economy class (STATUS brand fare)	2 PC*
Business class	2 PC*

^{*}Measurements of one piece of luggage depend on service class:

One piece for Business class = 32 kg. max with overall dimension not exceeding 158 cm.

One piece for Economy class = 23 kg. max with overall dimension not exceeding 158 cm.

**including Aeroflot Bonus Award tickets.

For Silver/Elite and Gold/Elite Plus Aeroflot Bonus members or members of other SkyTeam FFPs **1** free piece of luggage is provided in addition to the usual luggage allowance according to the service class.

This privilege is provided only if Aeroflot operates the flight. On flights operated by other SkyTeam members, additional free baggage allowance norms are set by the airline operating the flight.

If you travel on the same flight with a group of 2 or more people (family members, persons travelling together or travelling on business) for the same purpose and to the same destination, you are allowed to sum up pieces of luggage of each of the passengers (not applied for carry-on weapons and ammunition). The norm for luggage carriage is the number of pieces (combining weights of separate pieces of baggage is not allowed).

Comparative table of old new norms of luggage carriage

		The old weight concept	The new Piece Concept system
Hold baggage	Business class	30 kg	2 pieces/32 kg each
	Economy class	20 kg	1 piece/23 kg
a) according to the number of pieces			
Excess baggage:		1 kg — 19 euro	 1 piece/23 kg — 50 euro (if your free baggage allowance norm is 1 piece); The third and further pieces — 150 euro (if your free baggage allowance norm is 2 pieces)

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b) additional weight quota:

- 23-32 kg 50 euro (5,5 euro per each kg);
- 32-45 kg 100 euro (7,7 euro per each kg)

Charge for carrying on a bag weighing 22 kg

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Charge for carrying on a bag weighing 30 kg 190 euro 50 euro

Charge for carrying on 2 bags weighing 20 kg each 380 euro 50 euro

In case total luggage weight (including cabin hand luggage) does not exceed 10 kg, the FBA rule can be ignored.

The new rule has been introduced for carry-on fishing equipment: now fishers don't have to pay for each piece of their equipment (fishing rods and other equipment). Now fishing equipment set is considered to be one piece of luggage.

For more information on new rules for free baggage allowance, rates for excess luggage, please, call 8-800-333-55-55 begin_of_the_skype_highlighting 8-800-333-55-55 end_of_the_skype_highlighting (for calls from Russian regions); +7-495-223-5555 begin_of_the_skype_highlighting +7-495-223-5555 end_of_the_skype_highlighting (for calls in Moscow) or visit www.aeroflot.ru.

FAQ

Question: Can I sum up pieces of luggage of passengers flying together?

Answer: If you fly together and have 1 piece of luggage weighing more than 23 kg, you will have to pay 50 euro for excess luggage. As an alternative, you can pack up your belongings in 2 suitcases (pieces of luggage) in advance at home or divide 1 bag into 2 separate pieces each not exceeding free baggage allowance norms.

Question: If I carry on 2 bags weighing 11 kg and 12 kg, is it possible to consider them as one piece of luggage weighing 23 kg?

Answer: No, in this case it turns out that you are carrying 2 pieces of luggage. If you are eligible to carry on 1 piece of luggage, you will have to pay 50 euro for the second place. We advise you to pack up all your things in one suitcase and carry it on as 1 piece of luggage free of charge.

Best regards, Aeroflot Bonus

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